



Career Opportunity

Business Software Analyst

Job Location: Plymouth, Michigan

Email resume to: hr300@azox.com

The qualified candidate will be responsible for customer support and technical services of Azox e-commerce and e-payment products. A highly motivated, fast learning individual with strong written and verbal communication skills is needed. Good understanding of Microsoft Dynamics ERP software is preferred.

Responsibilities

- Provide day-to-day customer support and training of Azox products
- Perform testing, document test results and deliver resolution to customers.
- Provide technical services to deployment team
- Create knowledge base articles of support cases and product enhancements
- Work closely with customers in problem resolution
- Meet customer expectation in case resolution timeliness and quality
- Demonstrate expertise in understanding information technologies

Qualification

- BS in Information Technology or Computer Science
- Good understanding of MS SQL Server and proficient with SQL
- Solid understanding of business and information technology processes
- Knowledge of E-Commerce and Internet technologies
- Basic understanding of ERP processes
- Highly motivated, team oriented and a quick learner
- Local candidates preferred
- Limited Travel

Company Profile

Azox is a Microsoft Gold Certified Partner. Azox develops and markets software solutions for Microsoft Dynamics Great Plains since 1996. Azox has strong product offerings in E-Commerce, E-Payment, and Extensions built on Microsoft Dynamics GP. These products provide complete solution to wholesale or retail businesses. Azox also provides custom programming services on both .NET and Dexterity platform.

Consulting Companies, Staffing Agencies and 3rd Party Recruiters need not apply.